

Supporting Safe & Timely Discharge for NDIS Participants

Hospital Discharge Pathway





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Guardian Living works with hospital teams to assist NDIS participants who:

- Require Specialist Disability Accommodation (SDA)
- Have complex physical or functional support needs
- May be awaiting SDA approval
- Cannot safely return to previous housing
- Require High Physical Support, Fully Accessible, Improved Liveability or Robust housing

When to Contact Us

Please refer when:

- ✓ A participant has confirmed SDA funding, or
- ✓ SDA funding is under review or being newly applied for
- ✓ An OT has identified SDA as clinically necessary
- ✓ Discharge is delayed due to housing barriers
- ✓ SIL and housing alignment needs coordination



How We Support the Discharge Process

1. Rapid Eligibility Review

Initial response within 24–48 hours.

2. SDA Pathway Guidance

Support understanding of design categories and funding.

3. Vacancy & Matching Review

Alignment with current or upcoming suitable SDA dwellings.

4. Application Support (if required)

Guidance for participants and clinicians where SDA evidence is still being gathered.

5. Coordinated Transition Planning

Collaboration across support providers, support coordinators and allied health teams.



What We Provide

- Current vacancy information
- Design category specifications
- Onsite Overnight Assistance (OOA) details
- Participant matching
- Home modifications, where required
- Clear timeframes for safe discharge and move-in
- Ongoing tenancy management

Referral Process

Email: info@guardianliving.com.au

Phone: 1300 453 732

Please include (if available):

- Participant initials
- NDIS number
- SDA funding status
- Design category required
- Preferred location/s
- Anticipated discharge timeframe
- Key clinical considerations
- Equipment and home modification needs

If you are ready to proceed with a formal application for one of our Guardian Living properties, you can request an Application Form and a Consent Form on the above contact details.

Real Stories from Our Community

Dayle's story:

After years in aged care, Dayle moved into a Guardian Living SDA home.

With accessible design and daily supports, she's gained her independence — she loves having her family over for celebrations and getting her nails done at the local shops!



"I can choose what foods are included in my grocery shopping, and what I want for my meals. I can even have a sleep-in and watch TV in bed if I want to."

Dayle's message for others considering SDA is clear: "Go for it. The homes are really new and nice, and it makes it easier to get around. Your family can visit, and that makes you happy."

Jamie's story:

Jamie's SDA apartment includes smart home technology and space for his equipment – including his customised training bike as he plans to ride across Australia.



"I love having my own space. It's just mine, it gives me full privacy, and it's close to everything I enjoy doing. I've got the freedom to live how I want."

His home has given him something he hadn't felt in a long time: independence.

"I like to do most things myself and don't like being fussed over, but if there's something I can't do, I'll ask for support from the onsite staff on Level 3," he explains.

Our Commitment

We understand discharge planning is time-sensitive and clinically complex. Our focus is to provide clear communication, realistic timeframes and collaborative transition planning to support safe, sustainable outcomes.

